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Press Release

Survey will help Techenomics enhance services

Techenomics International takes great pride in keeping the unique needs of its customers to the fore in all of its operations. As an independent condition monitoring provider, Techenomics tailors its innovative solutions to the individual requirements of customers, whatever they do and wherever they operate.

While these qualities have enabled Techenomics to establish a network of clients in mining, transport and manufacturing locations, it never rests on its laurels. The company is always seeking innovative new ways to provide and enhance its condition monitoring, fluid management and oil analysis services, and seeking complementary technology to give customers even better value in order to predict issues before they arise, prevent downtime and improve productivity.



Chris Adsett, CEO of
Techenomics International

Techenomics' CEO Chris Adsett says the company's independence ensures that it works entirely for the benefits of clients. "We always listen to the needs of our customers and tailor our solutions to fit their unique situations, taking in mind location, climate, operating conditions, what they do, how they do it and what they are trying to achieve.

"We are always happy to listen to our customers and are always available to do so. We are also more than happy to visit them on site to gain a thorough understanding of the uniqueness of their operations." Another method Techenomics uses to gain valuable feedback from customers and potential clients is through regular surveys.

Chris Adsett says surveys help the company spread its reach further afield and help provide feedback it would not necessarily obtain from clients it is in regular contact with. "We use the results of surveys to better tailor our services to the needs of customers. They are a valuable tool in our quest to provide a comprehensive, innovative and state-of-the-art condition monitoring service."

He says the surveys are not onerous and only take a couple of minutes to complete. "I encourage all those who receive the survey to fill it out and even pass on the survey link to others involved in mining, processing, transport or manufacturing industries.

"The results will help Techenomics provide a better service to existing and potential new clients, which will lead to increasing productivity and gaining better value for money," Chris Adsett concludes.



TECHENOMICS SURVEY

Click here to fill in our short ten question survey about oil analysis

For more information on Techenomics' innovative fluid management and condition monitoring services, including oil analysis, contact Chris Adsett (email c.adsett@techenomics.com) or Jim Ellison (email jim.ellison@techenomics.com)