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Press Release

Techenomics has record stock levels to keep industry running during COVID-19

The company is maintaining high services levels during unprecedented times

During these unprecedented, unparalleled and uncertain times Techenomics is maintaining its customary high level of service to customers supported by committed and talented staff, state-of-the-art equipment and high stock levels.

In fact, the global total fluid management provider is holding the biggest investment in stock in the company's 30-plus-year history, including record levels of the Inorganic Fullerene-like Tungsten Disulphide (IFWS2) products from NIS.



CHRIS ADSETT
CEO OF TECHENOMICS

Each of the company's operational centres in Indonesia, along with the other operations in Mongolia, Australia, Singapore and Africa, is holding stock that can serve the needs of customers during the COVID-19 pandemic.

Techenomics CEO Chris Adsett says during this challenging time the company is able to maintain its service levels with the majority of total fluid management services still very effectively performed by the highly qualified and experienced technical staff in a virtual manner supported by the company's leading technology and equipment as well as strong stock levels.

"We are doing this successfully while adhering to the appropriate social distancing and COVID-19 restrictions in place in the countries in which we operate.

"In order to maintain these services and without any form of commitment from our customers, we committed to stocking up just in case restrictions are increased and supply chains further disrupted.



Because Techenomics is already a vertically integrated business all of the outcomes are already available on the cloud while other enabling technology such as Zoom, Skype and Microsoft Teams is empowering the company to keep in contact with customers wherever they may be and whatever time assistance is needed.

"If a customer contacts us with an issue, our technical teams can effectively liaise with them and using the common technology available to both, can see what this issue and provide them with an appropriate solution so that they can resume normal operations," Adsett says.

“In these times when maintaining operations and production has never been more important, we are able to help keep things going.”

As far as training and upskilling the staff of customers, Techenomics is able to undertake this utilising the technology that enables participants at both ends to hear and see what is needed. The same is true when it comes to training of Techenomics staff wherever they are in the world – working at home, on-site or in one of the laboratories.

Adsett says: “We have a training solution that not only facilitates great outcomes but also allows for social distancing and the very necessary travel restrictions.

“We are able to deliver quality learning despite not being in the same room or even in the same country.”

In the same way staff in the company’s various laboratories are able to stay in touch, which is important when dealing with new oil analysis issues and ever-changing technology.



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This is important as the company is always striving to enhance its products and services through new technology and better practices, thereby ensuring that oil and other lubricants are more effective and last longer for the benefit of users.

Adsett concludes: “We do not have to be on-site or on-location to continue adding value to your business as our consulting and support options provide rapid problem-solving and professional care for superior results.”

For more information about Techenomics International visit www.techenomics.net or contact Chris Adsett, c.adsett@techenomics.com; in Indonesia Freddy, freddy@techenomics.com; in South East Asia Siti, siti@techenomics.com, in Mongolia Tumee, tumee@techenomics.com, in Australia Jason Davis, jason.davis@techenomics.com, or in Africa Chris Adsett, c.adsett@techenomics.com.